



Guarantee conditions

In addition to the statutory warranty, MÜLLER-LICHT International GmbH, Goebelstrasse 61/63, 28865 Lilienthal, provides a guarantee on selected MÜLLER-LICHT LED products for the guarantee time printed on the respective packaging. The guarantee is applicable within the EU and Switzerland and is only applicable for non-commercial use. The statutory rights of the purchaser remain unaffected in the case of product defects. If a product should fail within the guarantee time after the purchase date due to a product defect, the purchaser will receive a replacement free of charge. A prerequisite is that the product has been operated in accordance with MÜLLER-LICHT specifications. Information on this can be found on the packaging of the MÜLLER-LICHT products as well as under the FAQs (www.mueller-licht.de/faq).

In the event of a failure, the claim must be properly submitted via the complaint form (www.mueller-licht.de/reklamation).

Furthermore, both the defective product and a copy of the receipt must be sent sufficiently stamped to MÜLLER-LICHT International GmbH at the address stated above. MÜLLER-LICHT reserves the right to check the guarantee claim itself. This requires sending the defective product for error analysis.